



Cloud Platforms Engineer

At SnapComms, we make internal communications mighty. We're an award-winning, innovative software company which started small and is now taking on the world.

We've developed a suite of powerful internal communication tools to help organizations better inform, engage and inspire their staff. These range from high-impact emergency alerts and scrolling tickers, to screensavers and interactive surveys. Today, our software is used by more than 2.5 million employees in 75 countries.

Our customers are large organizations from every different industry (healthcare, financial services, frontline, education and more) and part of the world (the Americas, UK, Asia and elsewhere).

SnapComms has grown into a successful, fast-growing organization by making people the core of everything we do. We're a diverse and inclusive team with an unbeatable team culture based around collaboration, continuous improvement and a commitment to employee experience. We're future-focused, working closely with customers to deliver the best solutions for their needs – today, tomorrow and beyond.

But the SnapComms story is just beginning. That's where you come in...

What is the Role?

This is an exciting opportunity to join the Cloud Platforms Team in a key role that will see you working alongside the business units to maintain and improve application/ database systems and provide a great experience for our customers.

Who are we looking for?

We're looking for a superstar Cloud Platforms Engineer who thrives in a busy and rewarding environment. Someone who enjoys collaborating with various teams to develop and enhance infrastructure with a passion for continuous improvement.

What will your day look like?

You will be maintaining and tuning database systems. You will efficiently respond and resolve any production incidents that occur. Working collaboratively with other teams, you'll contribute to developing and improving infrastructure while continuing to upskill yourself through new technical challenges.

What sort of person are you?

You have a positive mindset and a "Can-Do" attitude. You are a proactive learner who will grasp opportunities for growth and development. You challenge yourself; you don't shy away from helping others and can evolve with the role and the business.

What can you back it up with?

You have strong experience with cloud infrastructure, preferably Azure with a focus on DevOps principles and philosophy. You'll be confident and experienced in implementing CI/CD pipelines. You have good exposure to scripting languages such as SQL, PowerShell and JSON. You have strong knowledge of Kubernetes, Docker and Terraform and will have experience in configuration management with DevOps tools such as Ansible, Puppet, Chef or SaltStack.

What's in it for you?

SnapComms is an amazing place to work. How amazing? You'll be well-fed with monthly staff BBQs, weekly fresh fruit and celebratory cakes. You'll be inspired by our location near Takapuna beach, with offices full of natural light and a large sunny deck for lunch or relaxing. You'll be motivated by celebrating shared successes across the whole company, with regular off-site team-building events.

When you invest in us by joining the team, we invest in you through professional development – travel, training and mentoring opportunities to expand your knowledge and grow your skills.

We firmly believe in work/life balance, so you'll be able to work from home some days, enjoy flexible hours and wear casual attire.

You'll also receive a commute to work incentive, free on-site massage each month and paid volunteering days – as well as doing a job you love in an environment that encourages you to be your best every day. See more about being part of the SnapComms team [on our website](#).

If the above sounds like you, then go ahead and apply by sending a cover letter telling us a bit about you and why this opportunity excites you. Let us know how your experience can contribute to our success, along with sending your CV to jobs@snapcomms.com.