

## QUALITY ENGINEERING MANAGER

At SnapComms, we make internal communications mighty. We're an award-winning, innovative software company which started small and is now taking on the world.

We've developed a suite of powerful internal communication tools to help organizations better inform, engage and inspire their staff. These range from high-impact emergency alerts and scrolling tickers, to screensavers and interactive surveys. Today, our software is used by more than 2.5 million employees in 75 countries.

Our customers are large organizations from every different industry (healthcare, financial services, frontline, education and more) and part of the world (the Americas, UK, Asia and elsewhere).

SnapComms has grown into a successful, fast-growing organization by making people the core of everything we do. We're a diverse and inclusive team with an unbeatable team culture based around collaboration, continuous improvement and a commitment to employee experience. We're future-focused, working closely with customers to deliver the best solutions for their needs – today, tomorrow and beyond.

But the SnapComms story is just beginning. That's where you come in...

### What is the role?

This is an exciting opportunity to be in a role that allows you to take the lead for the entire test function and testing team.

### Who we are looking for

You'll preferably have 8 or more years experience as a tester. You will have Leadership experience and skills. You will have operating knowledge of SQL and the ability to write SQL queries as well as Scripting knowledge. You will have experience in using multiple automated testing frameworks

### Key Responsibilities:

- Planning and execution of test direction (policy) and test strategies, with a strong emphasis on automation.
- Selection and implementation of testing methodologies and best practices
- Coordinating and further developing the release management process, within our DevOps pipeline
- Detecting software failures so that defects may be discovered and corrected
- Generating historical analysis of test results and documenting anomalies and issues and maintaining a database of software defects
- Facilitating internal training through learning platforms
- Maintaining strong relationships with different internal departments
- Consciously create a workplace culture that is consistent with the overall organization's and that emphasizes the identified mission, vision, and values of the organization.
- People leadership including performance management, coaching, development plans, giving feedback and assisting in recruiting for the team when required.

## What's in it for you?

SnapComms is an amazing place to work. How amazing you ask? People & Culture are our absolute top priority. We introduce a range of initiatives, host fun events, and provide development opportunities for our people.

With a breakfast bar, weekly fresh fruit, and celebratory cakes, you'll be well fed. Our location near Takapuna beach will inspire you, with offices full of natural light and a broad sunny deck for lunch or relaxation, you are sure to enjoy. You'll be motivated by celebrating shared successes across the whole company, with regular off-site team-building events.

When you invest in us by joining the team, we invest in you through professional development – travel, training and mentoring opportunities to expand your knowledge and grow your skills.

We firmly believe in work/life balance, so you'll be able to work from home some days, enjoy flexible hours and wear casual attire.

You'll also receive a commute to work incentive and paid volunteering days – as well as doing a job you love in an environment that encourages you to be your best every day. See more about being part of the SnapComms team on our website.

If the above sounds like you, go ahead and apply by sending your CV and a cover letter telling us a bit about you, why this opportunity excites you and how your experience can contribute to our success.