



Cloud Platforms Engineer

SnapComms is an award-winning, innovative software company which started small and is now taking on the world.

We offer a suite of powerful internal communication tools to help organizations better inform, engage & inspire their staff. These range from high-impact emergency alerts and scrolling tickers, to screensavers and interactive surveys. Today, our software is used by over 2.5 million employees in 75 countries.

Our customers are large organizations from every different industry (healthcare, financial services, frontline, education and more) and part of the world (the Americas, UK, Asia and elsewhere).

SnapComms has grown into a successful, fast-growing organization by making people the core of everything we do. We're a diverse, inclusive culture providing a forward-thinking, growth-oriented environment where you'll enjoy collaboration and a strong team atmosphere. We're looking for the next DevOps superstar to join our team!

What is the Role?

An exciting opportunity, working with many different areas of the business to continuously improve our Azure based infrastructure and databases. You will be part of a team that delivers world-class Cloud services for our customers through applying DevOps principles.

As a Cloud Platforms Engineer, your day will involve:

- Provision and manage deployment environments using DevOps principles and Infrastructure as Code.
- Process pipelines and datastores that are robust, scalable and maintainable.
- Maintain and tune database systems
- Respond to and resolve production incidents
- Participate in the after hours on-call rotation.
- Work collaboratively with Development, Quality Assurance and other teams across the business.
- Bring new ideas to the table for improvements.

We are looking for experience in the following skills:

- Strong experience with cloud infrastructure - Azure preferred
- Background in system engineering with development and automation experience
- Scripting skills – Powershell and Python preferred
- Windows (IIS) and Linux OS experience
- Deep understanding of DevOps principles and philosophy
- Some experience with configuration management and orchestration tools (SaltStack, Ansible, Puppet etc.).
- Experience managing and maintaining Azure SQL or Microsoft SQL Server technologies
- Security standards and secure design principles.
- Implementation and configuring CI/CD pipelines

In addition, you'll have:

- Sense of humour!
- A “Can-Do” attitude
- A learner’s mindset, grasping opportunities for growth & development where you can.
- Desire to overcome technical challenges
- Innovative

What's in it for you?

SnapComms is an amazing place to work. You'll be well-fed with monthly staff BBQs, Wacky Wednesday lunches, weekly fresh fruit and celebratory cakes. We're right by Takapuna beach, with offices full of natural light and a large sunny deck for lunch or relaxing – isn't that inspiring!?

There's ample reason to be motivated as we love celebrating shared successes across the company, with regular off-site team building events. When you invest in us by joining the team, we invest in you through professional development – travel, training and mentoring opportunities to expand your knowledge and grow your skills.

We firmly believe in work/life balance, so you'll be able to work from home some days, enjoy flexible hours and wear casual attire.

You'll also receive a commute to work incentive, access to EAP services, paid volunteering days – as well as doing a job you love in an environment that encourages you to be your best every day. See more about being part of the SnapComms team [on our website](#).

If you're a mountain biker, we do bike challenges. A book reader? We have book club! Perhaps you love socializing then you'll love our Social Club. No matter your interests, there is something for you!

If the above sounds like you, then go ahead and apply sending a cover letter telling us a bit about why this opportunity excites you, alongside sending your CV to jobs@snapcomms.com