



QA Automation Engineer

At SnapComms, we make internal communications mighty. We're an award-winning, innovative software company which started small and is now taking on the world.

We've developed a suite of powerful internal communication tools to help organizations better inform, engage, and inspire their staff. These range from high-impact emergency alerts and scrolling tickers, to screensavers and interactive surveys. Today, our software is used by more than 2.5 million employees in 75 countries.

Our customers are large organizations from every different industry (healthcare, financial services, frontline, education and more) and part of the world (the Americas, UK, Asia and elsewhere).

SnapComms has grown into a successful, fast-growing organization by making people the core of everything we do. We're a diverse and inclusive team with an unbeatable team culture based around collaboration, continuous improvement, and a commitment to employee experience. We're future-focused, working closely with customers to deliver the best solutions for their needs – today, tomorrow, and beyond.

But the SnapComms story is just beginning. That's where you come in...

What is the Role?

This is an exciting and newly created role for an Automation Engineer superstar to join our team in a role that will see you working alongside a range of other teams including Developers, Testers, Product Experts, and IT/Cloud Platforms. In our fast-paced environment, you will relish the challenge of designing and executing QA tests while cross-collaborating to understand how new features can be released.

Who are we looking for?

We are looking for a true Automation superstar who will thrive in a challenging and rewarding environment. You have strong experience working with a variety of bug, task, and test management tools as well as a solid understanding of test management and environment management.

What will your day look like?

As part of the automation team and the wider testing team, your role is to ensure that we detect and report software failures before it impacts our customers. This is done by creating new automation scripts, as well as improving the reliability of our existing scripts and automation environments, interfacing the automation, and streamlining the live cloud test automation.

What sort of person are you?

You have an open and positive mindset with a “Can Do” attitude and a willingness to learn. You demonstrate analytical and critical thinking skills accompanied with strong attention to detail. You enjoy working in a team and cross-functionally but can also work independently as needed.

What can you back it up with?

You’ll have a thorough understanding of programming concepts as well as experience working with a variety of bug, task, and test management tools.

You’ll have a minimum of 2 years proven solid test automation development experience writing UI automation scripts using tools such as Cypress.IO, Cucumber, Selenium, Ranorex.

You can demonstrate Development experience with a range of different scripts such as SQL, TypeScript, and C#.

What’s in it for you?

SnapComms is an amazing place to work. How amazing you ask? People & Culture are our absolute top priority. We introduce a range of initiatives, host fun events, and provide development opportunities for our people.

With monthly staff BBQs, weekly fresh fruit, and celebratory cakes, you’ll be well fed. Our location near Takapuna beach will inspire you, with offices full of natural light and a broad sunny deck for lunch or relaxation, you are sure to enjoy. You’ll be motivated by celebrating shared successes across the whole company, with regular off-site team-building events.

When you invest in us by joining the team, we invest in you through professional development – travel, training, and mentoring opportunities to expand your knowledge and grow your skills.

We firmly believe in work/life balance, so you'll be able to work from home some days, enjoy flexible hours and wear casual attire.

You'll also receive a commute to work incentive, free on-site massage each month and paid volunteering days – as well as doing a job you love in an environment that encourages you to be your best every day. See more about being part of the SnapComms team on our website.

If the above sounds like you, then go ahead and apply by sending a cover letter telling us a bit about you and why this opportunity excites you. Let us know how your experience can contribute to our success, along with sending your CV to jobs@snapcomms.com