

## IT Manager

SnapComms is an award-winning, innovative company starting small, growing big with no sign of stopping.

Our vision is to make internal communication with employees a breeze in medium to very large sized organizations. We are passionate about providing the best solution for our customers by thinking about the future and listening to their feedback.

SnapComms future-proofs its employees by providing a wide range of opportunities to grow and upskill. Our environment promotes continuous improvement and forward thinking in all areas.

### **Who are we looking for?**

We need an experienced and talented leader to drive our cloud platform IT operations.

You'll bring real world experience in maintaining and building systems and understand the value that DevOps and TechOps provide. Your strategic genius will provide robust and scalable services for the SnapComms platform.

We operate in a highly dynamic, fast-paced technology space. So, you'll relish the challenge of providing the systems to support our customers, as well as our team members.

### **What will your day look like?**

You'll be managing our cloud services to ensure reliable and consistent delivery of the SnapComms platform. You'll also be managing our IT and computer systems, and our electronic data operations.

You'll ensure the security of our data, network access and backup systems. Your keen eye will identify issues, and your problem-solving skills will develop strategic solutions.

Your people skills will be essential for managing the IT team – recruiting, training, coaching and evaluating.

### **What sort of person are you?**

You're a leader and a collaborator. You can manage people and projects effectively, plus collaborate successfully with diverse cross-functional teams.

Your excellent interpersonal skills will help you readily build strong levels of partnership at all levels of the organization.

Most importantly, you lead by example and actively participate in the SnapComms values and culture.

### **What can you back it up with?**

You have a proven track record of managing complex IT environments. In your previous leadership roles, you worked with cross-functional teams on projects of various complexities and scale.

You might also have a BA or BS in computer science or a related field, or equivalent relevant work experience under your belt.